

28 September, 2020

FWD Life
(Hong Kong) Limited
富衛人壽(香港)有限公司

FWD Life Assurance Company
(Hong Kong) Limited
富衛人壽保險(香港)有限公司

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fwdlife.hk

Dear Valued Customer,

Change of Companies' Names Subsequent to Change of Controlling Shareholder

We're pleased to announce that following the completion of acquisition of MetLife Limited and Metropolitan Life Insurance Company of Hong Kong Limited by FWD Management Holdings Limited on 30 June 2020 ("Completion Date"), the two acquired entities (now collectively "FWD Assurance") and some of their product names have been officially renamed as follows with immediate effect:

- 1) "MetLife Limited" has been renamed to "FWD Life (Hong Kong) Limited"; and
- 2) "Metropolitan Life Insurance Company of Hong Kong Limited" has been renamed to "FWD Life Assurance Company (Hong Kong) Limited".
- 3) "MetLife" and "Met" in all product names have been deleted with other minor changes made. Please refer to <https://fwdlife.hk/pdf/home/product-update.pdf> for the new product names.

FWD Assurance are the wholly owned subsidiaries of FWD Management Holdings Limited, a Hong Kong incorporated company of FWD Group ("FWD"), and have successfully been rebranded and integrated into the FWD brand. FWD Assurance are no longer associated with MetLife Worldwide Holdings, LLC, or MetLife, Inc. with effect from the Completion Date.

We're excited to have reached this significant milestone and would like to take this opportunity to welcome you again to FWD.

The renaming and rebranding of FWD Assurance and its products will not have adverse effect on your policy and its provisions. You will continue to receive the relevant protection, benefits and services in accordance with the policy provisions and all existing policies will continue to be honoured by FWD.

Changes:

New company names	FWD Life (Hong Kong) Limited, and FWD Life Assurance Company (Hong Kong) Limited, (collectively, "FWD Assurance")
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New company logo	
New product names	Please refer to https://fwdlife.hk/pdf/home/product-update.pdf
Servicing website	fwdlife.hk

At FWD, we pride ourselves in being a customer-led insurer that's passionate about meeting the needs of our customers and one that constantly innovates services and products to deliver a fresh and dynamic customer experience as part of our vision to change the way people feel about insurance. For more information about FWD, please visit www.fwd.com or www.fwd.com.hk.

Should you have any queries, please contact our customer engagement hotline at (852) 2199 1000 during office hours, Monday to Friday 9:00 a.m. to 6:00 p.m. and Saturday 9:00 a.m. to 1:00 p.m. (except public holidays).

Best wishes,



Julian Lipman
Chief Executive Officer
FWD Life (Hong Kong) Limited
FWD Life Assurance Company (Hong Kong) Limited